

SUPPORT FOR YOUR ACRONIS SOLUTIONS WITH INTCOMEX CLOUD

Trust the Intcomex Cloud team when you need technical support for Acronis solutions.
We are with you!



You always choose well!

You chose Acronis to always have the best cyber protection. With Acronis, you ensure secure, accessible, and verifiable information. Additionally, you chose Intcomex Cloud to provide your Acronis solutions. **Now, when you need support for your Acronis solutions, you have Intcomex Cloud and the entire Support Latam team ready to assist you.**

How to contact Intcomex Cloud Latam Support?

Web help.supportlatam.cloud - ayuda.soportelatam.cloud

Email support@supportlatam.cloud - soporte@soportelatam.cloud

Phone	Country	Phone Number
	Costa Rica	506 41007380
	Ecuador	593 23973080
	El Salvador	503 22093980
	Guatemala	502 22040080
	Estados Unidos	1305 4064079
	Panama	507 3604680
	Peru	511 7165079
	Colombia	571 5082110
	Chile	565 23637111
	Uruguay	598 29241051

Email for external escalations (for partners and Acronis) support@supportlatam.cloud - soporte@soportelatam.cloud

Here's general information about our support team:

Start date Support for Acronis March 1, 2022

Location of support team Bogota, Colombia

Languages of Support English - Spanish

SLAs
 First Response 1 Hour - Critical Situations
 First Response 2 Hour - Urgent Situations
 First Response 4 Hour - Normal Situations

Support CRM system Zendesk

Schedule 16X7 - Colombian Time

At Intcomex Cloud, we have a whole team ready to assist you and ensure that your business always takes advantage of the maximum Cyber Protection with Acronis. **Do you want to know more about our Latam Support team?**

I'm interested

